



BUSINESS & TECHNOLOGY SERVICES

The Business and Technology Services practice of Alan Gray, Inc. provides an essential link between emerging technologies and business opportunity. Planning, development and technology execution is performed by professionals with combined insurance and technology expertise. Clients include organizations looking to gain a competitive advantage by effectively managing their business operations with the implementation of information technology.

Business and Technology Services Can Include:

System Design, Development and Deployment

- Design and development of custom software programs
- Provide effective systems integration
- Design creative and detailed web interfaces

Project Management

- Provide confidence throughout the four phases of the Project Management Life Cycle (Initiation, Planning, Execution and Closure)
- Evaluate software tools, financial planning, forecasting, implementation and training
- Develop baseline schedules and prepare resource allocations
- Complete projects on schedule and within budget
- Assist with project turnaround and recovery
- Develop company-wide project management methodology for on-going and future projects

Sample Engagements:

- A leading global commercial property and casualty insurance and reinsurance organization needed assistance in developing an automated method of monitoring, processing and reporting catastrophe claim activity. The design and development of a Catastrophe Processing System resulted in the creation of a stable environment in which to process catastrophe claims in a timely manner.
- A reinsurance organization needed to integrate two legacy systems to improve data accuracy and integrity. The integration of data into one central repository enhanced their reporting capabilities, streamlining operational efficiencies. The client also saw a reduction in mainframe and maintenance costs of several thousand dollars per month.
- A global insurance agency needed a new technology system to streamline their reinsurance billing process. With the establishment of a web-based .NET application, the system includes a successful data conversion, a newly designed and developed user interface, and new processes and controls meeting industry standards. The agency now has a central repository for their billing and real-time reporting and data needs.
- Seeing a need in the industry for a web-based legal bill auditing tool, Alan Gray, Inc. designed and developed an automated system that provides a comprehensive analysis of legal bill invoices, following guidelines and generally accepted law standards. The flexibility of the tool allows for both an automated and manual audit approach and offers online account access, real-time invoice budgeting, management and reporting.

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